

Careers at



Want to join an award-winning,
global **fintech** company?

Build your career at Quint Group



GREAT CULTURE | GROWING FINTECH | AWARD-WINNING

Join Quint Group

We're an award-winning fintech group operating in the consumer finance sector, with our head office in Alderley Edge, South of Manchester.

About Quint Group

Are you passionate about working for an exciting and dynamic global company? Want to make a tangible difference each day at work?

Quint Group was established in 2009 by young entrepreneur, Greg Cox, with the aim of bringing cutting-edge technology to the consumer finance sector.

The Group grew exponentially and we continue to hire only the best and brightest to deliver the technical expertise, smooth user experience and excellent customer service our customers and partners expect.

Based in prestigious, state of the art offices in Alderley Park, Quint Group now operates in the USA and Australia with tech hubs in South Africa and China.

Our vision is to improve access to credit using our technical expertise and data insights to simplify the complex world of consumer finance.

Our brands



Personal lending marketplace and platform



Credit report and repair membership service



Price comparison website for personal financial products



Provides insights on consumer finance data



Provides full payment life cycle management

At Quint Group, you must demonstrate our values

Integrity

We are open, transparent and honest.

Passion

Passionate about our products, our people and our customers.

Innovation

Encourage new ideas and progressive thinking.

Excellence

Aspire to deliver exceptional technology, service and results.

Share our values? Come join the Quint Group family!

Role Insights

Data Analyst

Data Analysts work closely with many teams at Quint Group, supporting product development by analysing opportunities for growth, testing changes and monitoring performance following product enhancements.

The role also includes developing reports and tools for Senior Management and Finance Teams to monitor business performance, alongside providing Commercial teams with analysis and information to grow their accounts. Additionally, Data Analysts support the Compliance team to ensure policies encompassing legal requirements are followed.

Key Responsibilities

- ▶ Responsible for providing the business with up to date key information in a variety of formats
- ▶ Support product development and determine new measures to monitor success
- ▶ Work closely with Product and Finance Teams
- ▶ Work directly with Territory Directors to ensure product performance is monitored and new developments are captured
- ▶ Design and build paginated reports for the business and carry out ad-hoc analysis
- ▶ Design, create and maintain OLAP Cubes

Technical Skills

- ▶ High Level SQL including ETL experience
- ▶ Experienced in using SSAS for Cubes
- ▶ SSRS development
- ▶ Visualisation tools such as Power BI or Tableau
- ▶ Practical knowledge of statistics

Ideal Characteristics

- ▶ Flexible and adaptable with the ability to manage a busy workload in a fast paced environment
- ▶ Strong sense of ownership with a proactive and can-do attitude
- ▶ Excellent organisation and prioritisation skills
- ▶ Passionate about data and solution oriented



Joanne, Senior Data Analyst
- Quint Group

“ Tell us about how and why you chose to join the Quint family?

I am passionate about data and developing metrics to support the ongoing development of a company. I recognised Quint Group as a growing company, which gave me a lot of opportunity to develop my skills and present regular challenges in a new industry for me.

What do you think are the best things about working here?

The best thing about working at Quint Group is the people! I am part of a team of great people who are so supportive and encouraging, we continually work together to ensure we are all developing skills and knowledge. Quint Group also supports flexible working meaning I can balance work and home life easily.

What keeps you motivated and engaged for your future at Quint Group?

Life at Quint Group is never dull! There are constantly new challenges as the business is growing every day. Being a Fintech company there are continual developments in the industry or regulatory changes we have to adapt to, this makes it an exciting time to work here.

”

Role Insights

Credit Coach

Credito is a credit building product which helps customers to understand and improve their credit report and score so they can access credit with better rates. Our credit coaches play such an important role within the team and offer ongoing support and guidance to customers. It's the service we provide that sets us apart from our competitors.

Credit coaches work closely with credit report specialists and both roles are accredited by Transunion UK who power our credit reports. They take an exam every year to make sure their credit report and industry knowledge is tip top!

Key Responsibilities

- ▶ Support and service our Credito customers via phone, email, chat and SMS
- ▶ Maintain product and industry knowledge to help customers
- ▶ Promote the features and benefits of Credito
- ▶ Handle concerns or complaints professionally, providing an explanation or resolution
- ▶ Review the product and service we offer and feedback ideas and find solutions
- ▶ Deliver exceptional customer service

Key Skills

- ▶ Exceptional customer service; Good listener with strong empathy. Articulate and can adapt communication style depending on the customer
- ▶ Understands the digital world
- ▶ Is efficient and produces accurate work; adheres to rules and regulations

Ideal Characteristics

- ▶ Professional
- ▶ Full of energy and shows passion
- ▶ Great team player
- ▶ Naturally kind and patient and cares about their customers
- ▶ Strives to be the best they can be



Jo, Customer Support

- Credito

“ How did you come to join Quint Group?

Before joining Quint Group, I worked in the Care industry for over ten years, so it was a complete change of industry for me. I wanted a new and different challenge, and the fact that Quint Group acknowledged my transferrable skills was great!

What do you think are the best things about working at Quint Group?

I love the people and the vibrant culture at Quint Group. Another aspect is the strong sense that we're working together as a team. We're all treated equally, and we make decisions as part of a team, which means we are all strongly committed and involved in making those decisions. This really makes a difference to feeling engaged.

What does the future look like for you at Quint Group?

Bright! So far in my time, my role has grown. I've been made a Review Champion and I'm also part of a team that looks at how we can improve the customer journey. We constantly look to see how we can improve things for the customer which is interesting. The fact that we can help change the lives of our customers for the better, is a really amazing thing.

”

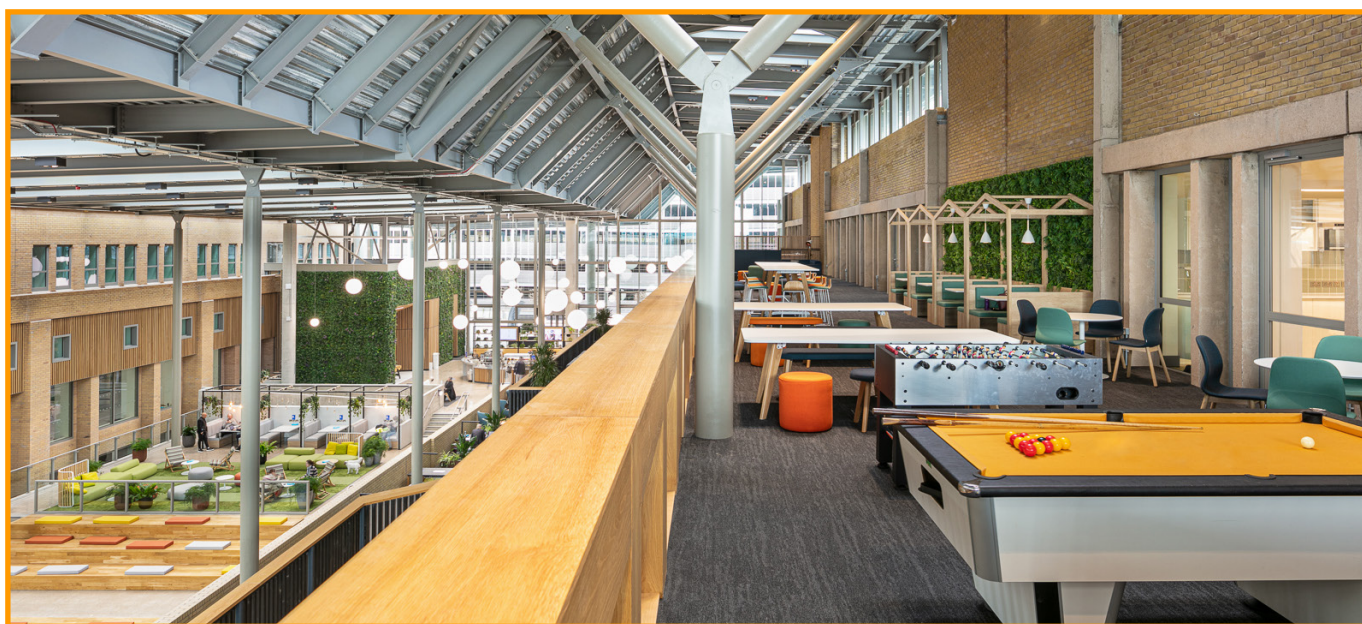
Benefits at Quint

- State of the art offices with extensive grounds and cafes, cafeteria and gastro pub on site
- Breakout area with Xbox, pool table, table football, table tennis and bar
- Company bonus scheme*
- Hybrid working and flexible working hours*
- 33 days holiday inc. bank holidays
- Holiday increase to 36 days with long service
- Buy and sell up to 5 holidays
- Birthday lie in
- Employee awards including long service awards
- Company pension scheme
- Life insurance including employee assistance program
- Company sick pay scheme
- Enhanced family leave
- Workplace nursery benefit
- Apprenticeships
- E-learning platform - IQ & training and development
- Sponsorship for qualifications
- In-house coaching and mentoring programmes
- Wellbeing initiatives
- Mental health first aid team
- Discounted local gym memberships
- Free massages every quarter
- Free tea, coffee and fresh fruit
- Free eye tests
- Employee discount schemes
- Quint kit
- Charitable and corporate events
- Team events & family days out
- Green team
- Cycle to work scheme
- Cycle store and showers available

Award Winning

FS^{tech}
Technology Provider
of the Year

London
Stock Exchange Group
1000
COMPANIES TO INSPIRE
BRITAIN 2017



*applies to most roles



A day in the life

Meet Glenn, Product Manager

“ My role as a Product Manager with our Monevo business is to ensure strategic delivery of product updates and platform improvements to our customers. This involves liaising with multiple people across the business from our senior leadership team, to our operations and technology teams across multiple territories, whilst also not forgetting working with external stakeholders, such as partners or providers.

My day starts with catching up on work, checking the functionality of our websites and API's, ensuring we're on track with our fortnightly sprint goals and catching up with our international development hubs based in Cape Town and Foshan. Thanks to Quint's generous flexible working policy, I'm able to do this, whilst either working from home, or the office.

As a Product team, we have daily stand-ups, to identify any issues concerning the workload for the day ahead. We usually grab a coffee from our in-house barista, or fit in a quick game of table-tennis or pool in the break-out area.

In the afternoon, I'll check in again with the team in Cape Town, who deal with our front-end platforms, to discuss progress on current projects and resolve any issues. I usually have another quick catch-up with our US team towards the end of the day, since they're based in San Diego so it's early morning for them.

If there are any project blockers, I work to solve any problems. Sometimes, this means knowing to put the right people together to help. It's one of the skills I learned as a Product Analyst when I joined Quint Group four years ago. Since then, I've amassed a vast amount of product knowledge, and progressed to a Product Manager role.”

FAQs

WHERE CAN I SEE OUR LATEST QUINT GROUP JOB OPENINGS?

Visit www.quint.co.uk/careers for our latest vacancies.

HOW DO I APPLY?

Please apply through our website. If you can't see the role you're looking for, email careers@quint.co.uk

WHAT HAPPENS AFTER I APPLY?

Once you apply, your CV will be shared with a member of our HR team. If your application is successful, a member of our team will contact you to progress your application.

WHAT IS THE TYPICAL RECRUITING PROCESS AND TIMELINE?

The interview and recruitment process typically takes 2-4 weeks, and start date is dependent on the applicant's notice period and volume of candidates.

1st Stage: Remote or face-to-face interview with a knowledgeable senior member of the team.

2nd Stage: Second interview, (usually face-to-face) normally there will be two rounds and you may meet with more than one hiring manager. This may include a technical assessment, presentation or demonstration of work.

3rd Stage: Congratulations! You've successfully passed and we will verbally offer you the position.

4th Stage: Formal offer sent, confirming start date and salary details.

WHERE ARE YOUR OFFICES?

Our head office is based at Glasshouse, Alderley Park, Nether Alderley, Cheshire, SK10 4ZE, United Kingdom.

Our offices are an 8 minute drive from Alderley Edge village, which has train links into Manchester (25 mins). We're also a 15 minute drive from Macclesfield, which has train links to Manchester (20 mins) and London Euston (1hr 40 mins). We do offer a free bus service from Macclesfield and Alderley Edge train stations.

There is a large car park adjacent to our offices, which is free to employees - just follow the signs for the Glasshouse Car Park. We also have offices in San Diego, California, Cape Town, South Africa, and Brisbane, Australia.

I CAN'T MAKE MY INTERVIEW, WHAT SHOULD I DO?

Please make every effort to make your interview. However, if you can't make it please let us know as soon as you can by calling us on **01625 505 464** and ask to speak with your interviewer.

WHAT ARE THE COMPANY WORKING HOURS?

Working hours are 37.5 hours per week. We also have flexible core hours, which means for most employees your work day can start anytime between 8-10 am and end between 4-6pm, and most roles can work from home 2 days a week.

WHAT IS YOUR COMPANY DRESS CODE?

Business casual in the office or our Quint Kit (branded t-shirts/hoodies/polo shirts). Smart attire for client meetings.

WHAT HOLIDAYS DO YOU OFFER?

Quint Group offers a generous holiday allowance of 25 days, (increasing to 28 with long service) taken anytime throughout the year, plus 8 bank holidays (UK office). You can also choose to buy or sell up to 5 holidays a year.

For most employees, our office closes for 3 days between Christmas and New Year with these days automatically deducted from your total holiday entitlement.

WHERE CAN I LEARN MORE ABOUT QUINT GROUP?

www.quint.co.uk



