

CAREERS AT



WANT TO JOIN AN AWARD-WINNING, GLOBAL
FINANCIAL TECHNOLOGY COMPANY?

BUILD YOUR CAREER AT QUINT GROUP



GREAT CULTURE | GROWING FINTECH | AWARD-WINNING

JOIN QUINT GROUP

We're an award-winning fintech group operating in the consumer finance sector, based in Macclesfield, south of Manchester.

ABOUT QUINT GROUP

Are you passionate about working for an exciting and dynamic global company? Want to make a tangible difference each day at work?

Quint Group was established in 2009 by young entrepreneur, Greg Cox, with the aim of bringing cutting-edge tech to the consumer finance sector.

The Group grew exponentially and we continue to hire only the best and brightest to deliver the technical expertise, smooth user experience and excellent customer service our customers and partners expect. Based in Macclesfield, Quint Group now operates in Poland, USA, Australia with tech hubs in South Africa and China.

Our vision is to improve access to credit using our technical expertise and data insights to simplify the complex world of consumer finance.

OUR BRANDS

	▶ Personal lending marketplace and platform
	▶ Price comparison website for money products
	▶ Credit report and repair membership service
	▶ Provides insights on consumer finance data

To succeed at Quint Group, you must demonstrate

Integrity

We are open, transparent and honest.

Passion

Passionate about our products, our people and our customers.

Innovation

Encourage new ideas and progressive thinking.

Excellence

Aspire to deliver exceptional technology, service and results.

Share our values? Come join the Quint Group family!

THE VACANCY

SOFTWARE DEVELOPER

Software Developers work closely with our Product and Digital departments to further enhance our front end websites and internal web-based systems.

We look for individuals who will be able to hit the ground running and possess a broad range of technical skills.

Reports to: Head of Development

Flexible Hours: 37.5hrs per week, Monday to Friday

KEY RESPONSIBILITIES

- ▶ Responsible for front end and back end development projects for the Money Guru site
- ▶ Work closely with the Product and Digital departments
- ▶ Work directly with the Product Owner and Head of Development throughout the project lifecycle using Agile methodology
- ▶ Regular code review and deployment activity using CI/CD process
- ▶ Research and development

TECHNICAL SKILLS

- ▶ PHP7 with a working knowledge of OO and MVC Frameworks, LAMP
- ▶ Practical knowledge of some MVC, ideally CodeIgniter / Laravel framework
- ▶ CSS / Bootstrap / Less
- ▶ JavaScript / jQuery
- ▶ Other web frameworks e.g. Angular

IDEAL CHARACTERISTICS

- ▶ Flexible and adaptable with the ability to manage a busy work load in a fast paced environment
- ▶ Strong sense of ownership with a pro-active and can-do attitude
- ▶ Excellent organisation and prioritisation skills
- ▶ Passionate and compassionate



Sam, Software Developer
Money Guru

“ Tell us about how and why you chose to join the Quint family? ”

I am a geek who loves everything technology, I am flexible and love tackling challenging tech stuff!

I saw the company as somewhere I can grow professionally by making a noticeable contribution to the team and the company as a whole.

What do you think are the best things about working here?

The best thing about working at Quint is that you can be yourself in an inclusive environment, while making a valuable contribution to the team.

The company is interested in your progression and satisfaction. The senior management team are approachable and interested in your progress and career progression. This is also included in your objectives when you join the Group and regularly monitored throughout the year.

What keeps you motivated and engaged for your future at Quint Group?

Being part of a hard working and high performing team and doing what I love. The awesome people who work here make it a great place to work and Quint also offers flexibility and a good work-life balance.

”

THE VACANCY

CUSTOMER SUPPORT AGENT

Customer Support Agents are highly valued at Quint Group. Dealing with our customers everyday, Agents are responsible for answering inbound calls from our Credit Angel customers, although there is requirement to support other campaigns. Agents also call customers to discuss our products and services and support our Customer Support Administrators.

Reports to: Customer Support Team Manager

Hours: 37.5hrs per week (varied shifts)

KEY RESPONSIBILITIES

- ▶ Provide factual information regarding loans, credit cards and credit report/score to help our customers make informed choices and find suitable lending solutions
- ▶ Answer inbound calls and work as a team to maintain a low abandoned call rate, ensuring that serving our customers is the main priority
- ▶ Handle concerns or complaints professionally, providing an explanation or resolution

ESSENTIAL SKILLS

- ▶ Professional, positive and motivational team player
- ▶ Ability to deal with and resolve complex situations and evidence exceptional call quality standards
- ▶ Demonstrates efficiency as well as accuracy to avoid errors and financial loss that could be of detriment to our customers or business.

IDEAL CHARACTERISTICS

- ▶ Good listener, with strong empathy skills
- ▶ Naturally kind and patient
- ▶ Reassuring and understanding personality



**Jo, Customer Support,
Credit Angel**



How did you come to join Quint Group?

Before joining Quint Group, I worked in the Care industry for over ten years, so it was a complete change of industry for me. I wanted a new and different challenge, and the fact that Quint Group acknowledged my transferrable skills was great!

What do you think are the best things about working at Quint Group?

I love the people and the vibrant culture at Quint Group. Another aspect is the strong sense that we're working together as a team. We're all treated equally, and we make decisions as part of a team, which means we are all strongly committed and involved in making those decisions. This really makes a difference to feeling engaged.

What does the future look like for you at Quint Group?

Bright! So far in my time, my role has grown. I've been made a Review Champion and I'm also part of a team that looks at how we can improve the customer journey. We constantly look to see how we can improve things for the customer which is interesting. The fact that we can help change the lives of our customers for the better, is a really amazing thing.



QUINT PERKS

- 33 Days Holiday inclusive of Bank Holidays
- Holidays increase to 36 days with service
- Buy and sell up to 5 holidays
- Flexible working hours
- Company pension scheme
- Long service awards
- Company Sick Pay scheme
- Enhanced Paternity & Maternity
- Death in Service Scheme
- Lie in on your birthday
- Employee awards
- E learning and training and development
- In-house coaching and mentoring programmes
- Sponsorship for qualifications
- Apprenticeships
- Free in house pilates classes
- Discounted local gyms
- Pool table
- Table tennis
- Free massages every quarter
- Free tea, coffee and fresh fruit
- Free eye tests
- Quint kit
- Dress down days
- Employee discount schemes
- Team events
- Family days out
- Charitable and corporate events
- Up to date office facilities
- Break out area with X box



AWARD WINNING

- ▶ The Queen's Award for Enterprise: Innovation
- ▶ Best Companies 3 Star Accreditation: 2017, 2018, 2019
- ▶ Sunday Times Top 100 Small Companies To Work For: 2017, 2018, 2019





A DAY IN THE LIFE

MEET RAMI, PRODUCT DELIVERY MANAGER

“ What’s a typical day for me? It’s never the same, but I primarily work within our Monevo business to ensure strategic delivery of product updates and improvements, liaising between senior business leaders and our international technology hubs, using Agile methodology.

I start my mornings by checking and catching up on any emails before I set off for work.

When at work (I usually arrive early - Quint’s flexible hours’ policy is great!) I check any tickets submitted to our Core Platform Team in China the day before. After this, we have a UK Product Team meeting to catch-up, identifying any issues concerning the workload in the day ahead. Sometimes, we fit in a quick game of table tennis or pool in the break-out area.

In the afternoon, we hold an informal meeting with our InQbate team, who are based in Cape Town and deal with our Monevo websites, to discuss progress on current projects and resolve any issues. I usually have another quick catch-up with our US team at the end of the day, as they’re based in San Diego so it’s early morning for them.

If there are any project blockers, I work to solve any problems. Sometimes, this means knowing to put the right people together to help. It’s one of the skills I learned as a Business Analyst when I joined Quint Group five years ago. Since then, I’ve amassed a vast amount of product knowledge, and progressed through a broad range of Product roles to managing a team today.

No two days are the same, and the Group continues to grow. Fintech is definitely an exciting area to be working in.



FAQs

HOW DO I APPLY?

Please apply through our website. If you can’t see the role you’re looking for, email careers@quint.co.uk

WHAT HAPPENS AFTER I APPLY?

Once you apply, your CV will be shared with the relevant hiring managers. If your application is successful, a member of our team will contact you to progress your application.

WHERE CAN I SEE OUR LATEST QUINT GROUP JOB OPENINGS?

Visit www.quint.co.uk/careers for our latest vacancies.

WHAT IS THE TYPICAL RECRUITING PROCESS AND TIMELINE?

The interview and recruitment process typically takes 2-4 weeks, and start date is dependent on the applicant’s notice period and volume of candidates.

1st Stage: Face-to-face or telephone interview with a knowledgeable senior member of the team.

2nd Stage: Second interview, normally there will be two rounds and you may meet with more than one hiring manager. This may include a technical assesment, presentation or demonstration of work.

3rd Stage: Congratulations! You’ve successfully passed and we will verbally offer you the position.

4th Stage: Formal offer sent, confirming start date and salary details.

WHERE ARE YOUR OFFICES?

We are based at **Oxford House, Oxford Road, Macclesfield, Cheshire, SK11 8HS.**

We are a 15 minute walk from Macclesfield train station. Macclesfield is a 20 min train journey from Manchester Piccadilly, or 1hr 40 min from London Euston.

There is a small car park on Tynedale Close or street parking in the surrounding residential streets.

We have offices in San Diego, California, Warsaw in Poland, Cape Town in South Africa, and on the Australian Gold Coast.

I CAN’T MAKE MY INTERVIEW, WHAT SHOULD I DO?

Please make every effort to make your interview. However, if you can’t make it please let us know as soon as you can by calling us on **01625 505 464** and ask to speak with your interviewer.

WHAT ARE THE COMPANY WORKING HOURS?

Working hours are 37.5 hours per week. We also have flexible core hours, which means for most employees your work day can start anytime between 8-10 am and end between 4-6pm.

WHAT IS YOUR COMPANY DRESS CODE?

Business casual in the office or our Quint Kit (branded t-shirts/hoodies). Smart attire for client meetings.

WHAT HOLIDAYS DO YOU OFFER?

Quint Group offers a generous holiday allowance of **25 days**, taken anytime throughout the year, plus 8 bank holidays (UK office). You can also choose to buy or sell up to 5 holidays a year.

For most employees, our office closes for 3 days between Christmas and New Year with these days automatically deducted from your total holiday entitlement.

WHERE CAN I LEARN MORE ABOUT QUINT GROUP?

www.quint.co.uk

